ANNUAL REPORT

Of

CENTRE FOR INTERNAL QUALITY ASSURANCE (CIQA)

CENTRE FOR DISTANCE AND ONLINE EDUCATION BHARATHIDASAN UNIVERSITY TIRUCHIRAPPALLI – 620 024

Programmes Under

ODL Mode

2023-2024

Part – I: General Information

1.1 Date of notification of the centre (attach a copy of the notification):

A Copy of the resolution of the Syndicate (dated 07-09-1991) to start the Centre for Distance Education is enclosed.

1.2 Details of Director, CIQA

Name : Dr. K. THAMARAISELVI

• Qualification : M. Sc., Ph.D

• Appointment Letter and Joining Report : Uploaded Appointment letter

and Joining report (PDF)

1.3 Details of CIQA Committee:

a. Composition as per Regulations:

S. No	Designation	Nominati on as	Name and Qualification	Specialization	Date of Nomination in CIQA Committee
a.	Vice-Chancellor of the University	Chair- person	Dr.M.Selvam, Ph.D. Hon'ble Vice Chancellor		21-07-2023
		Member 1	Dr. K. Jeganathan, Ph.D. Prof.sor, Department of Physics, Bharathidasan University, Tiruchirappalli.	Physics	21-07-2023
b.	Three Senior Teachers of HEI	Member 2	Dr. R. Mangaleswaran, Ph.D. Professor, Department of Social Work, Bharathidasan University, Tiruchirappalli.	Social Work	21-07-2023
		Member 3	Dr. M. Balamurugan, Ph.D. Professor, Department of Computer Science and Engineering, Bharathidasan University, Tiruchirappalli.	Computer Science	21-07-2023

	Head of three	Member 4	Dr. G. Gopinath, Ph.D. Senior Professor and Head, Department of Computer Science and Engineering, Bharathidasan University, Tiruchirappalli.	Computer Science	21-07-2023
c.	Department or School of Studies from which programme in being offered in ODL and Online monde	Member 5	Dr. J Gayathri, Ph.D. Professor and Head, Department of Commerce and Financial Studies, Bharathidasan University, Tiruchirappalli.	Commerce	21-07-2023
		Member 6	Dr. M. Babu, Ph.D. Professor and Director, Bharathidasan School of Management, Bharathidasan University, Tiruchirappalli.	Management	21-07-2023
	Two External	Member 7	Dr. H. Gurumallesh Prabu, Ph.D. Director, Centre for Distance and Online Education, Alagappa University, Karaikudi – 630003.	Chemistry	21-07-2023
d.	Experts of ODL and / or Online Education	Member 8	Dr. K. Alamelu, Ph.D. Senior Professor and Chairperson, Department of Banking Management, School of Management, Alagappa University, Karaikudi – 630003.	Bank Management	21-07-2023
	Officials from departments of HEI	Member 9 Finance	The Finance Officer, Bharathidasan University, Tiruchirappalli – 24.	Finance	21-07-2023
e.	Administr ation Finance	Member 10 Administr ation	The Registrar, Bharathidasan University, Tiruchirappalli – 24.		21-07-2023
f.	Director, CIQA	Member Secretary	The Director, CDOE, Bharathidasan University, Tiruchirappalli		21-07-2023

b. Whether members mentioned at 'b' to 'e' changed every 2 Years? (Y/N)

If No, reason thereof

Yes.

1.4 Number of Meetings held and its approval:

a. No. of meeting held every year : 02

b. Meeting details :

c.

Meetings	Date – Month – Year	No. of External Expert Present	Minutes
Meeting 1	21.04.2023	4	Uploaded
Meeting 2	23-11-2023	4	Uploaded

1.5 Number of programmes started at Certificate level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:

From <month, Year> academic session: Not Applicable

							Approval of statutory	Num admi Fema	itted	(M	students ale / gender
Sr. No.	Name of the Department	Certificate Title	Duration (Months)	No. of Credits	Admission Eligibility	Fee(Rs.)	Authority (s) (DD- MM- YYYY) of HEI / Regulatory authority (if required)	M	F	TG	Total

Note: Mention details separately for <Month, Year> academic session, as applicable, as above.

1.6 Number of programmes started at Diploma level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:

From <month, Year> academic session: Not Applicable

							Approval of statutory	Num admi Fema	itted	(M	students ale / gender
Sr. No.	Name of the Department	Diploma Title	Duration (Months)	No. of Credits	Admission Eligibility	Fee(Rs.)	Authority (s) (DD- MM- YYYY) of HEI / Regulatory authority (if required)	M	F	TG	Total

					, ,	
					, ,	1 '
						1

Note: Mention details separately for <Month, Year> academic session, as applicable, as above.

1.7 Number of programmes started at Post Graduate Diploma level as per Commission Order:

From <month, Year> academic session: Not Applicable

						Approval of statutory Authority (s)	Numb admitt Trans	ted (M	ale / I	students Female /
Sr. No.	Post Graduate Diploma Title	Duration (Years)	No. of Credits	Admission Eligibility	Fee(Rs.)	(DD-MM- YYYY) of HEI / Regulatory authority (if required)	M	F	TG	Total

Note: Mention details separately for <Month, Year> academic session, as applicable, as above.

1.8 Number of programmes started at Under-Graduate Degree Programmes as per Commission Order:

JULY 2023 ACADEMIC SESSION

Sr.	Under -Graduate	Durati on	No. of Credi ts		Fee(Rs.	Approval of statutory Authority (s) (DD-MM-	Number of students admitted (Male / Female / Trans-gender			
No.	Degree Title	on (Years)		Admission Eligibility)	YYYY) of HEI / Regulatory authority (if required)	M	F	T G	Total
1	B.Sc (Hons) Chemistry	3 years	100	A pass in Higher Secondary Examination (10+2) with Chemistry as one of the core subject	9700/-	08-03-2014	399	177		576
2	B.Sc (Hons) Physics	3 years	100	A pass in Higher Secondary Examination (10+2) with Physics as one of the core subject	9700/-	07-05-2005	64	65		129
3	B.Sc (Hons) Botany	3 years	100	A pass in Higher Secondary Examination (10+2) with Botany or Biology with Chemistry	9700/-	08-03-2014	97	87		184
4	B.Sc (Hons) Zoology	3 years	100	A pass in 10+2 with Mathematics, Physics, Chemistry and Biology or Physics, Chemistry, Botany	9700/-	08-03-2014	184	196		380

				and Zoology or						
				Biology as one of the core subjects						
5	B.Sc (Hons) Computer Science	3 years	100	A pass in Higher Secondary Examination (10+2) with Computer Science or Mathematics as one of the core subjects	10100/	17-05-1996	597	314		911
6	B.Sc (Hons) Information Technology	3 years	100	A pass in Higher Secondary Examination (10+2) with Computer Science or Mathematics as one of the core subjects	9000/-	15-03-2018	163	70		233
7	B.Sc Mathematics	3 years	100	A pass in Higher Secondary Examination (10+2) with Mathematics as one of the core subject	3600/-	31-03-1994	205	291		496
8	B.Sc (Hons) Geography	3 years	100	A pass in Higher Secondary Examination (10+2) with Computer Science or Mathematics as one of the core subjects	7300/-	15-03-2018	23	23		46
9	B.C.A	3 years	100	**	8700/-	18-05-1999	695	292		987
10	B.Lib.I.Sc	1 year	36	A pass in any UG Degree (after 10 th 1and +2)	5600/-	25-06-2002	305	410		715
11	B.A (Hons) Economics	3 years	100	**	3600/-	18-09-1992	637	438		1075
12	B.A (Hons) English	3 years	100	**	3600/-	25-06-2002	919	1732	1	2652
13	B.A (Hons) History	3 years	100	**	3600/-	18-09-1992	1772	1084		2856
14	B.A (Hons) Political Science	3 years	100	**	3600/-	15-03-2018	208	85		293
15	B.A (Hons) Public Administration	3 years	100	**	3600/-	15-03-2018	134	86		220

16	B.A (Hons) Tamil	3 years	100	**	3600/-	18-09-1992	1522	2437	2	3961
17	B.A (Hons) Tamil Literature	3 years	100	**	3600/-	27-05-2019	48	131		179
18	B.Com	3 years	100	**	3600/-		1071	1113		2184
19	B.Com (Hons) (B.M)	3 years	100	***	3600/-	15-03-2018	36	47		83
20	B.B.A	3 years	100	***	3600/-	31-03-1994	2272	825	1	3098

JANUARY 2024 SESSION

Sr.	Under -	Durati	No.	of Admission Eligibility		Approval of statutory Authority (s)	Number of students admitted (Male / Female Trans-gender			
No.	Graduate Degree Title	on (Years)	Credi ts	Admission Eligibility	Fee(Rs.	(DD-MM- YYYY) of HEI / Regulatory authority (if required)	M	F	T G	Total
1	B.Sc (Hons) Chemistry	3 years	100	A pass in Higher Secondary Examination (10+2) with Chemistry as one of the core subject	9700/-	08-03-2014	120	58		178
2	B.Sc (Hons) Physics	3 years	100	A pass in Higher Secondary Examination (10+2) with Physics as one of the core subject	9700/-	07-05-2005	15	19		34
3	B.Sc (Hons) Botany	3 years	100	A pass in Higher Secondary Examination (10+2) with Botany or Biology with Chemistry	9700/-	08-03-2014	31	22		53
4	B.Sc (Hons) Zoology	3 years	100	A pass in 10+2 with Mathematics, Physics, Chemistry and Biology or Physics, Chemistry, Botany and Zoology or Biology as one of the core subjects	9700/-	08-03-2014	67	64		131
5	B.Sc (Hons) Computer	3 years	100	A pass in Higher Secondary	10100/	17-05-1996	188	76		264

	Science			Examination (10+2) with Computer Science or Mathematics as one of the core subjects						
6	B.Sc (Hons) Information Technology	3 years	100	A pass in Higher Secondary Examination (10+2) with Computer Science or Mathematics as one of the core subjects	9000/-	15-03-2018	59	28	1	88
7	B.Sc Mathematics	3 years	100	A pass in Higher Secondary Examination (10+2) with Mathematics as one of the core subject	3600/-	31-03-1994	77	72		149
8	B.Sc (Hons) Geography	3 years	100	A pass in Higher Secondary Examination (10+2) with Computer Science or Mathematics as one of the core subjects	7300/-	15-03-2018	8	12		20
9	B.C.A	3 years	100	**	8700/-	18-05-1999	226	60		286
10	B.Lib.I.Sc	1 year	36	A pass in any UG Degree (after 10 th 1and +2)	5600/-	25-06-2002	148	185		333
11	B.A (Hons) Economics	3 years	100	**	3600/-	18-09-1992	299	164		463
12	B.A (Hons) English	3 years	100	**	3600/-	25-06-2002	306	464		770
13	B.A (Hons) History	3 years	100	**	3600/-	18-09-1992	509	269		778
14	B.A (Hons) Political Science	3 years	100	**	3600/-	15-03-2018	84	34		118
15	B.A (Hons) Public Administratio	3 years	100	**	3600/-	15-03-2018	50	29		79
16	B.A (Hons) Tamil	3 years	100	**	3600/-	18-09-1992	412	605		1017
17	B.A (Hons) Tamil	3 years	100	**	3600/-	27-05-2019	18	41		59

	Literature								
18	B.Com	3 years	100	**	3600/-		315	357	672
19	B.Com (Hons) (B.M)	3 years	100	***	3600/-	15-03-2018	11	22	33
20	B.B.A	3 years	100	***	3600/-	31-03-1994	864	281	1145

^{**} Admission to First year B.A/B.B.A/B.C.A Degree course is open to candidates who have passed any one of the following examinations.

- A pass in the Higher Secondary Examination (+2) (Academic or Vocational Stream)/ Intermediate Examination / Pre degree Examinations / Pre University Examinations under 10+2/11+1/ 11+2 pattern conducted by Government of Tamil Nadu or any other Board / States (or) Union Territories (or) an examination accepted as equivalent thereof by the Syndicate of the University.
- 3 year Polytechnic Diploma in Tamil Nadu Technical Education
- A pass in Plus Two Examination of the National Open School, New Delhi
- As Pass in the G.C.E (Advanced Level / Principal Level / without less than 3 subjects in the 'A' Level with ENGLISH in the 'O' level / Subsidiary level)
- The Indian School Certificate Examination (12 years) conducted by the Council for Indian School Certificate Examination held in 1977 pr thereafter [provided that they have been declared to have attained the pass standard in the examinations in not less than 5 subjects of ENGLISH shall be one.
- Intermediate Examination (2 years) of Andhra Pradesh, Pre Degree Examination (2 years) of Kerala and Pre University Examination (2 years) of Karnataka under the 10+2 pattern
- Candidates who have successfully completed 12 or 13 years of education in any Ste of India or Abroad under 11+1 or 10+2 pattern, subject to approval by the authorities of this university.

*** Eligibility for B.Com., B.Com. Bank Management – A pass in Higher Secondary Examination (10+2) with Commerce and Accountancy. 20% of seats may be reserved for Vocational stream. The candidate who has passed Diploma in Commerce or Modern Office Practice (3 years) of equivalent awarded by Directorate of Technical Education / National Council of Vocational Training is eligible for lateral entry to II year.

1.9 Number of programmes started at Post-Graduate Degree Programmes as per Commission Order:

JULY 2023 ACADEMIC SESSION

C	Under - Duratio		No.			Approval of statutory Authority (s) (DD-MM-		Number of students admitted (Male / Female / Trans-gender				
Sr. No.	Graduate Degree Title	n (Years)	of Credi ts	Admission Eligibility	Fee(Rs.)	YYYY) of HEI / Regulatory authority (if required)	M	F	T G	Total		
1	M.Sc Mathematics	2 years	72	B.Sc Mathematics	4400/-	18-09-1992	228	1040		1268		
2	M.Sc Chemistry	2 years	72	B.Sc Chemistry	13700/-	08-03-2014	371	439		810		

3	M.Sc Physics	2 years	72	B.Sc Physics	12600/-	07-05-2005	161	394	555
4	M.Sc Botany	2 years	72	B.Sc Botany	13700/-	08-03-2014	46	174	220
5	M.Sc Zoology	2 years	72	B.Sc Zoology	12600/-	08-03-2014	58	202	260
6	M.Sc Computer Science	2 years	72	B.Sc Computer Science / B.Sc I.T/ B.C.A / Software Development (or) Any other degree equivalent accepted by the Syndicate	11300/-	21-06-2004	190	331	521
7	M.Sc Information Technology	2 years	72	B.Sc Information Technology	13800/-	21-06-2004	50	42	92
8	M.Sc Geography	2 years	72	B.Sc Geography	10200/-	15-03-2018	15	22	37
9	M.Lib.I.Sc	1 year	40	B.Lib.I.Sc	6300/-	25-06-2002	55	48	103
10	M.Com	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	4400/-	18-09-1992	303	772	1075
11	M.Com (F.M)	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	6800/-	15-03-2018	31	40	71
12	M.A Economics	2 years	72	B.A Economics / Econometrics	4400/-	18-09-1992	92	91	183
13	M.A English	2 years	72	A pass in B.A English Literature (or) and degree with English as Part II Language	4400/-	18-09-1992	210	1025	1235
14	M.A History	2 years	72	Any UG Degree	4400/-	18-09-1992	193	249	442
15	M.A Tamil	2 years	72	A pass in B.A Tamil / Pulavar	4400/-	18-09-1992	184	472	656

				Degree (or) any Degree with Tamil as Part I Language					
16	M.A Political Science	2 years	72	Any UG Degree	6200/-	15-03-2018	47	33	80
17	M.A Public Administration	2 years	72	Any UG Degree	6200/-	15-03-2018	41	20	61
18	M.A Human Resource Management	2 years	72	Any UG Degree	4800/-	22-04-2005	39	33	72
19	M.Com (Bank Management)	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	6800/-	15-03-2018	13	42	55
20	M.B.A.	2 Years	120	Any UG Degree of this University or an equivalent examination accepted by the Syndicate thereto (10 + 2 + 3) including B.Voc./B.E./B.Tech. with a minimum of 50% marks in Part III	7800/-	17-03-2023 (AICTE)	2632	2170	4802

Note: Mention details separately for <Month, Year> academic session, as applicable, as above.

JANUARY 2024 SESSION

G	D. C. L.	Duratio	No.			Approval of statutory Authority (s)	Number of students admitted (Male / Female / Trans-gender				
Sr. No.	Post -Graduate Degree Title	n (Years)	of Credi ts	Admission Eligibility	Fee(Rs.)	(DD-MM- YYYY) of HEI / Regulatory authority (if required)	M	F	T G	Total	
1	M.Sc Mathematics	2 years	72	B.Sc Mathematics	4400/-	18-09-1992	49	221	1	271	
2	M.Sc Chemistry	2 years	72	B.Sc Chemistry	13700/-	08-03-2014	105	108		213	
3	M.Sc Physics	2 years	72	B.Sc Physics	12600/-	07-05-2005	32	90		122	
4	M.Sc Botany	2 years	72	B.Sc Botany	13700/-	08-03-2014	14	45		59	

5	M.Sc Zoology	2 years	72	B.Sc Zoology	12600/-	08-03-2014	24	50	74
6	M.Sc Computer Science	2 years	72	B.Sc Computer Science / B.Sc I.T/ B.C.A / Software Development (or) Any other degree equivalent accepted by the Syndicate	11300/-	21-06-2004	50	64	114
7	M.Sc Information Technology	2 years	72	B.Sc Information Technology	13800/-	21-06-2004	15	6	21
8	M.Sc Geography	2 years	72	B.Sc Geography	10200/-	15-03-2018	2	9	11
9	M.Lib.I.Sc	1 year	40	B.Lib.I.Sc	6300/-	25-06-2002	13	16	29
10	M.Com	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	4400/-	18-09-1992	83	161	244
11	M.Com (F.M)	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	6800/-	15-03-2018	16	12	28
12	M.A Economics	2 years	72	B.A Economics / Econometrics	4400/-	18-09-1992	20	38	58
13	M.A English	2 years	72	A pass in B.A English Literature (or) and degree with English as Part II Language	4400/-	18-09-1992	84	243	327
14	M.A History	2 years	72	Any UG Degree	4400/-	18-09-1992	64	62	126
15	M.A Tamil	2 years	72	A pass in B.A Tamil / Pulavar Degree (or) any Degree with Tamil	4400/-	18-09-1992	50	99	149

				as Part I Language					
16	M.A Political Science	2 years	72	Any UG Degree	6200/-	15-03-2018	23	14	37
17	M.A Public Administration	2 years	72	Any UG Degree	6200/-	15-03-2018	21	12	33
18	M.A Human Resource Management	2 years	72	Any UG Degree	4800/-	22-04-2005	11	6	17
19	M.Com (Bank Management)	2 years	72	A pass in B.Com/Bank Management/ Computer Application / Cooperation / B.B.A and other related Programs equivalent to B.Com	6800/-	15-03-2018	1	9	10
20	M.B.A.	2 Years	120	Any UG Degree of this University or an equivalent examination accepted by the Syndicate thereto (10 + 2 + 3) including B.Voc./B.E./B.Tech. with a minimum of 50% marks in Part III	7800/-	17-03-2023 (AICTE)	723	510	1233

Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning

2.1 Action taken on the function Of CIQA:-

Sl. No.	Provisions in Regulations	Details of Action taken by CIQA and Outcome thereof (Not more than 500 words)	Upload Relevant Document
		The Centre for Distance and Online Education is distinguished by the exceptional support services it provides to learners. These services include comprehensive guidance for admission through a dedicated Help Desk designed specifically for this purpose, prompt distribution of study materials, and a student-centered approach by faculty members. Additionally, Student Counseling services are available to assist learners who may face challenges in selecting an appropriate distance education program.	
1.	Quality maintained in the services provided to the learners	To reach a broader audience both nationally and internationally, extensive publicity is given to the admission process for distance education programs. The study materials are carefully planned to cater to the diverse backgrounds of distance education learners, considering their knowledge, culture, prior schooling, and access to resources, particularly in terms of ICT.	
		A separate exam portal is available where learners can apply for examinations, make online payments, and rapidly process their requests through the Exam section of the Centre for Distance and Online Education. Learners can download their Hall Tickets online and choose examination centers that are convenient for them. Additionally, a Student Feedback link is provided for learners to submit any issues or problems they encounter; these queries are downloaded daily and forwarded to the relevant section, which promptly responds to the individual learner.	
		The Centre for Distance and Online Education strives to minimize the need for physical visits by enabling learners to complete all necessary	

		tasks online. The programs are organized in a	
		highly systematic manner, including careful planning and execution. Candidates receive the Program Schedule well in advance, allowing them to plan their classes accordingly. On weekends, students meet with their faculty members and interact with fellow students. The purpose of these PCP (Personal Contact Program) classes is to supplement the learners' study materials and provide an opportunity to discuss difficult aspects of their coursework with faculty members. Additionally, learners can engage in discussions with their peers.	
		Technical infrastructure and laboratories are made available during the PCP classes. Every effort is made to ensure that the distance education programs are conducted with the same level of quality as regular programs, without compromising educational standards. Assignments and project work are assigned based on students' interests and motivation, and vivas are conducted for the learners.	
2.	Self-evaluative and reflective exercises undertaken for continual quality improvement in all the systems and processes of the Higher Educational Institution	 To alleviate the challenges faced by learners in accessing the university campus for admission and examination purposes, the administrative staff has implemented a separate portal dedicated to these functions. Recognizing the difficulties faced by students from across the state, country, and world in contacting the Centre for Distance and Online Education (CDOE) for clarifications, a 24/7 hotline has been established, attended by staff members around the clock. The Student Support System, through which 	
		learners register and communicate their queries or issues to the CDOE, plays a crucial role in guiding the center's operations.	
3.	Contribution in the identification of the key areas in which Higher Educational Institution should maintain quality	• In alignment with the recognition from the DEB for 41 programs, a Committee for Internal Quality Assurance (CIQA) has been established, with members selected based on the criteria outlined in the guidelines. The committee meets regularly each year to	

ensure ongoing quality assurance. Following the instructions from the UGC. the faculty of Distance Education has revisited the existing curriculum of all Distance Education programs to ensure alignment with the University's regular programs. The curriculum has been revised to address any gaps identified during this review. The following measures have been established to ensure that the quality of online programs is equivalent to that of conventional programs: The Board of Studies is tasked with developing and regulating the curriculum for each distance and online education program. It sets learning objectives, designs courses and assessments, and establishes standards for evaluating student performance. The Board of Studies is composed of collaborations with academic institutions. teachers, and subject experts to ensure that the curriculum remains relevant, up-to-date, and aligned with the needs of students and society. Steps have been taken to align the curriculum of online programs with that of conventional Mechanism devised to ensure that programs. The syllabi are nationally and the quality of Online programmes matches with the quality of internationally competitive, with job-oriented 4. programmes content included to ensure relevance. relevant in conventional mode (For Dual Mode HEIs) Self-Learning materials specifically are designed curriculum to address the requirements of online programs. The PCP classes and online classes are conducted by experienced faculty members from conventional programs, ensuring that the quality of instruction for course design is consistent with that of conventional programs. Teaching-Learning scheme has been formulated to ensure that online programs match the quality of conventional programs. Internal tests, assignments, and seminars, which are integral components of conventional programs, are also incorporated into distance

		and online education programs. These components are designed to help students learn and apply the concepts taught in their courses. Internal tests are administered throughout the course, either online or in person, and cover various topics from lectures, readings, and discussions. Assignments, given as homework, are designed to help students apply the concepts they have learned and include essays, research papers, projects, and problem sets.	
		Seminars are structured to encourage student interaction with peers and instructors in a more dynamic setting. These seminars, conducted either in person or online, may include group discussions, presentations, and other interactive activities. They often involve open-ended discussion questions and group work. The answer scripts of online program learners are evaluated by regular faculty members.	
		The evaluation methodology for online program learners mirrors that of conventional programs. The pattern of question papers for end-semester examinations is identical to that of conventional programs, typically including multiple-choice questions, short-answer questions, and essays.	
5.	Mechanisms devised for interaction with and obtaining feedback from all stakeholders namely, learners, teachers, staff, parents, society employers, and Government for quality improvement.	The Student Support System facilitates regular interaction between CDOE staff members and learners. Staff members who visit PCP classes usually submit a report to the center, from which feedback is collected. Online feedback form is available for stakeholders and parents.	
6.	Measures suggested to the authorities of Higher Educational Institution for qualitative improvement.	• An orientation program for enrolled learners at the start of each session has been recommended to the Higher Education Institution (HEI) to enhance the learning experience and ensure a meaningful journey toward earning a	

		 degree from Bharathidasan University. It has also been suggested to the HEI that course materials should be reviewed regularly to meet the evolving demands of the job market. Graduates are encouraged to join the Alumni Association of Bharathidasan University, with a weblink provided on the CDOE page to facilitate this connection. A review of the functioning of the Centre for Distance and Online Education has also been proposed. 	
7.	Implementation of its recommendations through periodic reviews.	Some of these suggested measures are currently under consideration by the HEI, while the implementation of others is in progress.	
8.	Workshops / Seminars / Symposium organizedon quality related themes, ensure participation of all stakeholders, and disseminate the reports of such activities among all the stakeholders in Higher Educational Institution.	• The National Seminar on Technology Enabled Learning in Distance and Online Education, organized by Bharathidasan University's Centre for Distance and Online Education on November 29, 2023, brought together academics, researchers, and practitioners to discuss the integration of technology in education. The event featured key addresses by Vice Chancellor Dr. M. Selvam and Dr. Babu Rajendran, who emphasized the role of technology in shaping the future of distance education. Sessions led by experts such as Dr. K. Thamaraiselvi, Dr. S. Senthil Nathan, Dr. V.P. Joshith, and Dr. S. Chellammal focused on the transformative impact of	

		Learning' by Dr S. Senthil Nathan, Director, HRDC, Bharathidasan University, 'Improving E-content development with VR and AR technologies' by Mr. V.Balasubramaniam, Portal Developer, Bharathidasan University and there was a practical demo on E-content development tools by Dr.S. Thiagu, Asst. Professor of Central University of Kerala, which was very useful to the participants. • The reports of the seminars will be disseminated among all the stakeholders of Bharathidasan University including the Advisory Committee of CDOE, which is a Syndicate Sub Committee.	
9.	Developed and collated best practices in all areas leading to quality enhancement in services to the learners and disseminate the same all concerned in Higher Educational Institution.	 Some learners are offered the opportunity to assist in the administrative functions of CDOE, for which they are paid an honorarium and are designated as 'Student Helpers.' This program operates under the principle of 'Earn while Learn,' allowing students to work while pursuing their studies. Currently, there are about 20 Student Helpers in the Centre for Distance and Online Education for this academic year, and they are given time off during examinations. Degree holders are encouraged to participate in job fairs organized by the Placement Cell of Bharathidasan University as part of a campus recruitment drive. 	
10.	Collected, collated and disseminated accurate, complete and reliable statistics about the quality of the programme(s). Measures taken to ensure that	The systems, procedures, and guidelines are being gradually developed to collect and compile accurate and reliable statistics about the quality of the programs. The Programme Project Report (a self-disclosure by the HEI about launching the program in the ODL mode and/or Online mode) has been formulated according to the norms and guidelines prescribed by the Commission and has been approved by the Advisory Committee of CDOE. The Programme Project Report, which serves as	

	Programme Project Report for each program is according to the norms and guidelines prescribed by the Commission and wherever necessary by the appropriate regulatory authority having control over the programme.	Institution (HEI) regarding the launch of a program in the Open and Distance Learning (ODL) mode and/or Online mode, has been formulated in accordance with the norms and guidelines prescribed by the Commission. This report has received approval from the Advisory Committee of the Centre for Distance and Online Education (CDOE).	
12.	Mechanism to ensure the proper implementation of Programme Project Reports.	 To ensure the proper implementation of Programme Project Reports for distance and online learning, the CDOE of Bharathidasan University has developed the following mechanisms: Quality Assurance: A Quality Assurance mechanism for distance and online learning programs has been established by setting up the Centre for Internal Quality Assurance, with the Director of CDOE serving as its Member Secretary. This initiative focuses on continuous monitoring, evaluation, and feedback from stakeholders. Curriculum and Syllabus Design: The curriculum and syllabus design align with the learning outcomes outlined in the Programme Project Reports as prescribed by the UGC, including syllabus content, learning outcomes, credit systems, and assessment mechanisms. Student Support Services: The CDOE of Bharathidasan University offers comprehensive student support services, including counseling, academic advising, a virtual learning environment, and access to digital resources. These services help students understand the guidelines and requirements of the Programme Project Reports. Assessment and Evaluation: Following UGC guidelines that call for a transparent, fair, and objective assessment and evaluation mechanism, the CDOE's system includes both formative and summative assessments, with provisions for feedback and improvement. Faculty Development: Faculty members 	

		involved in designing and delivering the Programme Project Reports undergo continuous professional development programs to stay updated with the latest trends and technologies in distance and online learning.	
13.	Maintenance of record of Annual Plans and Annual Reports of Higher Educational Institution, review them periodically and generate actionable reports.	The Annual Report is submitted each year to Bharathidasan University, with the Centre for Distance and Online Education (CDOE) ensuring continuous progress.	
14.	Inputs provided to the Higher Educational Institution for restructuring of programmes in order to make them relevant to the job market.	Programs are being reconstructed to align with the needs of industries and society.	
15.	Facilitated system based research on ways of creating learner centric environment and to brine about qualitative change in the entire system.	Procedures and structures are gradually being established to create a learner-centric environment, fostering qualitative changes in the entire distance learning system. The Committee for Internal Quality Assurance has reviewed various NAAC parameters, guiding Bharathidasan University—a dual-mode university—in taking step-by-step actions.	
16.	Steps taken as a nodal coordinating unit for seeking assessment and accreditation from a designated body for accreditation such as NAAC etc.	The Committee for Internal Quality Assurance has discussed the various parameters of NAAC based on which the steps are being taken one after another by Bharathidasan University which is a dual mode university.	
17.	Measures adopted to ensure internalisation and institutionalization of quality enhancement practices through periodic accreditation and audit.	The Academic Administrative Audit (AAA) is conducted annually by Bharathidasan University, which initiates steps to ensure the internalization and institutionalization of quality enhancement practices. Data on admissions has been submitted on time, within 15 days of the admission closure, as per UGC's instructions. There is ongoing coordination with both the university and the commission.	
18.	Steps taken to coordinate between Higher Educational Institution and the Commission for various quality related initiatives or guidelines.	Data on Admission has been submitted on time within 15 days of closure of admission as per UGC's instruction. Coordination with University Coordination with commission	
19.	Information obtained from other Higher Educational Institutions on various quality benchmarks or	Implementation of SAMARTH.	

	parameters and host practices		
	parameters and best practices. Recorded activities undertaken on		
20.	quality assurance in the form of an annual report statutory of Centre for Internal reports to the Quality Assurance.	Will be uploaded in the portal shortly	
21.	(a) Submitted Annual Authorities or Bodies of the Higher Educational Institution about its activities at the end of each academic session.	The Annual Report has been submitted to the Advisory Committee of CDOE, which has forwarded it to Bharathidasan University. A copy of the report, in the specified format required by the commission, is currently being approved by the Advisory Committee of CDOE and will be submitted shortly.	
	(b) Submitted a copy of report in the format as specified by the Commission, duly approved by the statutory authorities of the Higher Educational Institution annually to the Commission.	The copy of the report as specified by the commission in the given format will be duly approved by the Advisory Committee of CDOE which is in process will be submitted shortly.	
22.	Overseen the functioning of Centre for Internal Quality Assurance and approve the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and processes.	The functioning of the Centre for Internal Quality Assurance is actively monitored by its members, including the Chairperson, the Hon'ble Vice-Chancellor of Bharathidasan University.	
23.	Facilitated adoption of instructional design requirements as per the philosophy of the Online learning decided by the statutory bodies of the HEI for its different academic programmes.	Instructional design requirements are being adopted, and Boards of Studies, consisting of faculty members from universities and colleges, have been formed for each program.	
24.	Promoted automation of learner support services of the Higher Educational Institution.	 The following measures have been implemented to enhance the automation of learner support services: A dedicated admission portal has been developed to streamline the enrollment process for learners across various programs. Self-Learning Materials (SLMs) are uploaded on the website, allowing learners to access them at their convenience. The exam schedule is prominently displayed on the website, ensuring that learners are well-informed. A separate examination portal has been 	

25.	Coordinated with external subject experts or agencies or organisations, the activities pertaining to validation and annual review of its in-house processes.	established, enabling learners to apply for exams and receive their hall tickets through this platform. Semester exam results are published on the website, with information on payment dues. A Student Support System is in place to address learners' queries and concerns efficiently. A 24/7 hotline (Mobile No. 94863 25526) has been launched, providing learners with round-the-clock assistance for clearing doubts and queries. External subject experts from Alagappa University and Periyar University have been invited to discuss the functioning of the Centre for Internal Quality Assurance (CIQA) and related issues. Internal experts from Bharathidasan University, including Dr. Rajasekar, Professor in the Department of Physics, have been involved in forming CIQA and preparing reports. Dr. Srinivasa Raghavan, Head of the Department of Library Science, has played a key role in overseeing the overall functioning of the centre. An in-house technical team is actively involved in developing a Learning	
26.	Coordinated with third party auditing bodies for quality audit	Bharathidasan University. Third-party auditing of programs and finances will be conducted at the end of the fifth year.	
27.	of programme(s). Overseen the preparation of Self-Appraisal Report to be submitted to the Assessment and Accreditation agencies on behalf of Higher Educational Institution.	The Director of CIQA is continuously monitoring the preparation of the Self-Appraisal Report, which will be submitted to the Assessment and Accreditation agencies of HEI. Industry experts are regularly invited to deliver online lectures to learners, promoting strong industry-institution linkages.	
28.	Facilitated Industry-institution linkage for providing exposure to the learners and enhancing their employability.	 The expertise from Industries is being invited to lecture online to the learners in order to promote the industry-institution linkage. Mega Job Fair had been conducted in 	

	association with Placement and Training	
	Cell of Bharathidasan University on	
	18-01-2023	

2.2 Compliance of Quality Monitoring Mechanism – As per Annexure-I (Part V(2)) of UGC (ODL Programmes and Online Programmes) Regulations, 2022:-

Sr. No.	Provisions in Regulations	Action taken in respect of Online Programmes	Upload relevant document
1.	Governance, Leadership and Management: a. Organisation Structure and Governance b. Management c. Strategic Planning d. Operational Plan, Goals and Policies	 a. The organizational structure of the Centre for Distance and Online Education (CDOE) at Bharathidasan University comprises various key roles, including a Director, Deputy Controller of Examinations, two Deputy Registrars, two Assistant Registrars, five Section Officers, and a Technical Team consisting of a Network Engineer, Portal Developer, and System Administrator. b. An Advisory Committee, a Syndicate Sub Committee of Bharathidasan University, plays a crucial role in the approval and management of the entire functioning of CDOE under the guidance of the Director, CDOE. c. Strategic planning within CDOE involves creating a roadmap to achieve specific goals related to online education, aligning with the vision and mission of each program as outlined in the Programme Project Report (PPR). This planning process considers available resources, assesses performance indicators such as enrollment numbers, student satisfaction, and retention rates, and monitors the overall process. d. An operational plan has been established, outlining methodologies for delivering online education. This plan includes the use of technology, tools, and processes for course design, distribution of Self Learning Materials, lecture delivery, assignments, continuous and summative internal assessments, and term-end examinations. The plan aims to improve student outcomes and ensure the smooth functioning of online learning programs. The goal is to increase enrollment, enhance student outcomes, and expand the benefits of courses, all of which are measured by SMART indicators. CIQA adopts a 	Upload flowchart diagram

2.	Articulation of Higher Educational Institution Objectives.	well-designed and structured policy to address student and faculty expectations, course requirements, assessment, and academic integrity, ensuring high standards of quality in online learning. The vision of Bharathidasan University to create a "brave new world" is reflected in CDOE's planning, aiming to make a positive impact on society and the world. CIQA is dedicated to empowering students with knowledge, skills, and attitudes that promote social justice and equity, offering learning opportunities to students globally, regardless of disparities. The initiative also supports technology, innovation, and knowledge advancement, transforming learners into global citizens by encouraging their participation in the interconnected world.	
3.	Programme Development and Approval Processes. a. Curriculum Planning, Design and Development b. Curriculum Implementation c. Academic Flexibility d. Learning Resource e. Feedback System	 a. Curriculum planning is conducted by the Board of Studies, led by a Chairperson, who meticulously frames the course design to meet the demands of the job market. This curriculum is regularly reviewed to ensure its relevance. b. The well-designed curriculum, coupled with appropriate technology, tools, faculty and student support, and effective assessment and evaluation, is in place to provide a high-quality education to learners. Self Learning Materials are designed to engage students in discussions with peers, faculty members, and mentors. Interactive multimedia elements and discussion forums are integrated to enhance learning. Faculty members are trained to use the platform and various tools, while new students receive technical support, academic advising, tutoring services, and online orientation programs. Mentors are allotted on a ratio of one mentor for every 250 students. Regular reviews and evaluations assess the effectiveness of curriculum implementation and identify areas for improvement. c. Academic flexibility is a key aspect of online learning, allowing students to balance their academic work with other commitments. CIQA ensures asynchronous learning, self-paced learning, multiple start dates (January and June sessions), flexible learning methods (video 	

lectures. interactive exercises, discussion forums), and individualized support (one-on-one academic advising, tutoring, or mentorship). d. The Learning Management System (LMS) platform supports the standard four-quadrant approach of UGC/SWAYAM. It includes various online learning resources in formats like PDF, PPT, MP4 videos, and SCORM files. It also facilitates live online interactive sessions, discussion forums, a plagiarism tool, Aadhaar verification for learner authentication. These learning resources, including digital textbooks, video lectures, and online tutoring, help students engage with course content, reinforce learning, and connect with one another and instructors. e. CDOE has implemented an effective feedback mechanism that allows students to gauge their progress, identify areas for improvement, and receive guidance and support from their mentors. Faculty members provide feedback within 48 hours of assignment submission, offering written comments or grading criteria. Self-assessment tools help students understand their own learning. This feedback mechanism operates throughout the course rather than at the end, helping students stay engaged, motivated, and on track toward their learning goals. University Centre for Internal Quality Assurance (CIQA) at Bharathidasan University has undertaken several initiatives to ensure the quality and effectiveness of its online learning courses. During the development of these courses, CIQA various meetings organized to facilitate collaboration between faculty members and the technical team, ensuring that all online learning Programme Monitoring 4. and Review resources aligned with the University curriculum. The developed content was subjected to an approval process involving both internal and external experts. Based on the feedback from these experts, the faculty and technical team revised the content accordingly. Once the content was approved by the committee and the University authorities, it was uploaded to the Learning Management System

	(LMS) for course delivery				
		(LMS) for course delivery.			
5.	Infrastructure Resources	To enhance the delivery mechanism, the University initially offered free online courses to regular students and collected their feedback, which was used to make further improvements. All learning content, including audio and video materials, is stored on Amazon Cloud Servers, allowing students to stream content directly from these servers. The system also supports the creation of Re-usable Learning Objects (RLO), which are comprehensive courses assembled from available content. The Amazon Cloud Servers provide flexible and reliable content storage, with automatic incremental usage of space for new content. The University's internal leased line connectivity ensures smooth delivery of online programs.			
6.	Learning Environment and Learner Support	To enhance the delivery mechanism, the University initially offered free online courses to regular students and collected their feedback, which was used to make further improvements. All learning content, including audio and video materials, is stored on Amazon Cloud Servers, allowing students to stream content directly from these servers. The system also supports the creation of Re-usable Learning Objects (RLO), which are comprehensive courses assembled from available content. The Amazon Cloud Servers provide flexible and reliable content storage, with automatic incremental usage of space for new content. The University's internal leased line connectivity ensures smooth delivery of online programs.			
7.	Assessment and Evaluation	Assessments: Continuous Evaluation: a) For each assignment / internal assessments; the student needs to verify himself/herself through aadhar card authentication as part of learner authentication. b) The student enters the OTP in system only then proceeds for assignment submission. c) Objective Type of Assignment: The MCQ based Objective type of questions are randomized Continuous Evaluation:			

Learner Authentication: Students must verify their identity through Aadhaar card authentication before submitting assignments. Objective Assignments: For objective-type assignments, 50 randomized questions are selected from a 250-question bank, and students have 1 hour to complete them. Subjective Assignments: Students download and submit their subjective assignments through the LMS, where they undergo a plagiarism test. If the content similarity exceeds 10%, students must resubmit their assignments. Graded Discussion Forums: Faculty members assign scores based on students' participation in discussion forums, which is part of the continuous evaluation. Online Remote Proctored Exams: Exams are conducted with real-time online proctoring, using features like AI facial recognition, navigation control, image capturing, and live monitoring. Students receive a unique password to start their exams, which are only accessible after proctor authentication and security code entry. The exam dashboard provides reports and images for each student, and answer sheets can be downloaded for evaluation. Faculty Training: Faculty members are trained to effectively use the LMS platform for designing, developing, and delivering Massive Open Online Courses (MOOCs). They are provided with LMS accounts to manage their subjects and receive classroombased training on using the system. Training includes demonstrations, as well as asynchronous content creation. Faculty members also learn to Teaching Quality and conduct synchronous live online interactive 8. Staff Development sessions, which involve creating a lesson plan in PPT format, delivering the session, and inviting students to participate. These sessions are recorded and archived for later access by students. Additionally, faculty members are provided with training materials in PPT format to support their ongoing use of the LMS. This comprehensive approach ensures that Bharathidasan University's online learning

	programs are of high quality, meet academic
	standards, and provide students with the necessary
	support and resources to succeed in their studies.

2.3 Compliance of Quality Monitoring Mechanism – As per Annexure-I (Part V(3)) of UGC (ODL Programmes and Online Programmes) Regulations, 2022:-

Sr. No.	Provisions in Regulations	Action taken in respect of Online Programmes	Upload relevant document
1.	Academic Planning	Academic planning included setting clear academic goals which are SMART, framing a detailed academic schedule, identifying the resources required, fixing up the instructors, monitoring the progress of the students, based on which the academic schedules are being implemented towards better quality of online learning.	
2.	Validation	The academic planning has been validated by the CIQA as well as the Advisory Committee of CDOE, a Syndicate Sub-committee of Bharathidasan University, which ensured that the plan is effective and it meets the quality needs of the students.	
3.	Monitoring Evaluation and Enhancement Plans a. Reports from Examination Centres b. External Auditor or other External Agencies report c. Systematic Consideration of Performance Data at Programme, Faculty and Higher Educational Institution levels d. Reporting and Analytics by the Higher Educational Institution e. Periodic Review	 a. The centre has started collecting reports from Examination Centres and since it is online program, proctors reports are being collected immediately. b. The External Auditory and External agencies audit of the program and finance will be undertaken towards the end of the period. c. Since the online programs have been commenced last year, the performance data will be considered during the next year for Program Faculty and at various levels of the University. d. Steps have been taken for proper reporting for which data collection is under process. Analytics that's too early at this stage will be done later. e. Periodic review is essential to ensure that the learning process is effective, engaging, and meets the needs of students and hence the course content is being reviewed and whether it is on par with market demands, improving the performance based on students feedback and also checking whether the learning outcomes are in alignment with the learning objectives 	

Part – III: Human Resources and Infrastructural Requirements

3.1 Name and details of Director of Centre for Distance and Online Education (Dual Mode University) – Regular, full time, atleast Associate Professor.

Or

Name and details of Head for each school (for Open University) – Full time dedicated, not below the rank of an Associate Professor.

Dr. K. Thamaraiselvi, Regular, Professor (appointment order and joining report uploaded)

3.2 Compliance status of "Human Resource and Infrastructural Requirements" – As per Annexure – IV of UGC (ODL Programmes and Online Programmess) Regulations, 2020.

HEI shall mention compliance details against the requirements in terms of Staffing norms and physical infrastructure exclusively / independently, as mentioned in the Annexure-IV of the Regulations. In addition, the faculty details shall be provided in the following format:

Programmes Name	No. of Faculty required	No. of Faculty appointed	Complied Yes/No	If no, reason thereof
UG	40	40	Vac	
PG	40	40	Yes	

Sl. No	Program	No. of Fulltim e Dedicat	Nam	Designati	Qualificati	Experien	Type (Regular / Contract) - with gross salary / month		Date of joining program me and Joining report	
	me Name	ed faculty for ODL	es	on	on	ce	Typ e	Gros s salar y / mont h	Contra ct period	
List	List enclosed						Upload PDF			

3.2 Details of Administrative staff

Number of Administrative staff available exclusively of ODL programmes at HQ & at LSCs

Admin Staff	Required (up to 5,000 students)	Available
Deputy Registrar	1	2
Assistant Registrar	1	2
Section Officer	1	5
Assistant	3 (2 for DM Universities)	5
Computer Operator		5
Multi-Tasking Staff		10

(Attach duly attested photocopy of appointment letter with salary details)

Note:

- 1. In case of the enrolment higher than 5,000 the number of positions in the Centre for Distance and Online Learning may be increased by the HEI appropriately.
- 2. Private University eligible to offer ODL programmes through its Head Quarters only and duly recognized off-campus centres; not through any Learner Support Centre.

Part – IV: Examinations

4.1 Information of formative and summative assessments / examinations conducted with the action taken to ensure sanctity of examinations:

S. No.	Provisions in Regulations	Whether complied Yes / No	If no, Reason thereof
1.	All processes of assessment of learners in different component of Examination shall be directly handled by the concerned Institution and no part of the assessment shall be outsourced	Yes	
2.	For ensuring transparency and credibility, the full time faculty of the Open and Distance Learning mode Higher Educational Institutions or qualified faculty from University Grants Commission recognized Higher Educational Institutions only should be associated to function as invigilators, examination superintendents, as observers etc.,	Yes	
3.	All Examinations for Open and Distance Learning mode programmes shall be conducted within the Institution where the Study Centres or Learner Support Centres is located under the direct control and responsibility of the Open and Distance Learning mode Institution. No Examination Centres shall be allotted to any private organisations or unapproved Higher Educational Institution.	Yes	
4.	The examination centre must be centrally located in the city, with good connectivity from railway station or bus stand, for the convenience of the students.		
5.	The number of examination centres in a city or State must be proportionate to the student enrolment from the region.	Yes	

6.	Building and grounds of the examination centre must be clean and in good condition.	Yes	
7.	The examination centre must have an examination hall with adequate seating capacity and basic amenities	Yes	
8.	Fire extinguishers be in working order, locations well marked and easily accessible. Emergency exits must be clearly identified and clear of obstructions.	Yes	
9.	The Examination Centre shall have adequate and comfortable seating capacity and amenities including adequate lighting, ventilation and clean drinking water facilities.	Yes	
10.	Safety and security of the examination centre must be ensured.	Yes	
11.	Restrooms must be located in the same building as the examination centre, and restrooms must be clean, supplied with necessary items, and in working order.	Yes	
12.	Provision of drinking water must be made for learners.	Yes	
13.	Adequate parking must be available near the examination centre.	Yes	
14.	Facilities for Persons with Disabilities should be available.	Yes	

4.2 Compliance status of 'Evaluation' and 'Certification' – As per Regulation 15 and 16 of UGC (ODL Programmes and Online Programmes) Regulation, 2020

S. No.	Provisions in Regulations	Whether complied	If No, Reason
1.	The Higher Educational Institution shall adopt the guidelines issued by the Commission for the conduct of proctored examinations.	Yes/No If Yes, Upload relevant document Yes Use of Proctoring Tools: The Centre for Distance and Online Education (CDOE) at Bharathidasan University employs various proctoring tools to ensure the integrity of its examinations. These tools include live video monitoring, audio monitoring, screen sharing, and AI-based proctoring solutions. By utilizing these technologies, the CDOE ensures that exams are conducted fairly and securely. Communication to Students: Students are informed in advance about the proctoring mechanisms that will be in place for their exams. This communication includes detailed guidelines on the proctoring process, the equipment required, and expected behavior during the examination. This proactive approach ensures that students are well-prepared and aware of the examination protocols.	thereof
		Preparation of Examination: Examinations are carefully prepared well in advance, with a clear blueprint that aligns with the syllabus. The content is designed to be of appropriate difficulty and comprehensively covers all relevant topics. This thorough preparation ensures that the examinations are a fair and accurate assessment of student knowledge. Training of Proctors: Proctors at the CDOE are thoroughly trained and qualified to effectively monitor examinations. Their training includes	

the use of proctoring software, the identification of suspicious behavior, and the appropriate actions to take in the event of malpractice. This training ensures that proctors are capable of maintaining the examination's integrity. Proctoring Protocol: The CDOE has established a detailed protocol for proctoring examinations. This protocol includes the processes for monitoring identifying suspicious students. behavior, and handling cases of potential malpractice. These protocols are designed to maintain a high standard of examination integrity. Bharathidasan Data Privacy: University is committed to protecting student data during the proctoring process. The proctoring software used by the CDOE collects only the data monitoring necessarv for examination, and this data is not used for any other purposes. The University ensures that student privacy respected throughout the process. Accessibility: The CDOE ensures that its proctoring tools are accessible to all including students. those with disabilities or special needs. The tools are designed to be compatible with assistive technologies and can be adjusted to accommodate individual student requirements. This commitment to accessibility ensures that all students have an equal opportunity to participate in the examinations. Yes Evaluation Mechanism: The Centre for Distance and Online Education

Educational Higher Institution offering Open and Distance Learning Programmes shall have a mechanism well in place for evaluation of learners enrolled through Open and

2.

(CDOE) at Bharathidasan University has implemented a robust mechanism to ensure fair and accurate evaluation Distance Learning mode and their certification.

of learners. This system encompasses continuous evaluation, a mix of formative and summative assessments, comprehensive feedback, and strict measures to maintain academic integrity.

Continuous Evaluation: Learners are continuously assessed throughout the course duration via various methods, including assignments, quizzes, and online tests. This ongoing evaluation process helps ensure that students are consistently engaging with and understanding the course material.

Formative and Summative Assessments: The CDOE employs a balanced approach between formative and summative assessments. Formative assessments allow learners to gauge their progress and identify areas that need improvement. Summative assessments, on the other hand, provide an overall evaluation of the learners' achievements at the end of the course, ensuring that learning outcomes are met.

Feedback Remediation: and structured feedback mechanism is in place to offer learners constructive insights into their performance. To support learners in improving their the results. CDOE provides remediation measures such additional study materials, online tutoring, and revision modules. This proactive approach helps students address any gaps in their knowledge and enhance their academic performance.

Fair and Objective Evaluation: The evaluation process at the CDOE is based on objective criteria, including clearly defined rubrics and marking

		schemes. This ensures fairness and	
		consistency across all assessments. Additionally, evaluators are highly qualified and experienced in their	
		respective fields, further ensuring the credibility and accuracy of the evaluation process.	
		Academic Integrity: The CDOE is committed to maintaining academic integrity throughout the evaluation process. To prevent academic dishonesty, strict proctoring procedures are in place for online examinations, including the use of advanced proctoring tools and secure assessment methods. This rigorous approach helps uphold the highest standards of integrity in all assessments.	
	The evaluation shall include two types of assessments continuous or formative assessment and summative assessment in the form of end semester examination or term end examination:		
	Provided that no semester or year-end examination shall be held unless:		
3.	 i) The Higher Educational Institution is satisfied that at least 75 per cent. of the programme of study stipulated for the semester or year has been actually conducted; ii) For Open and Distance 	Yes	
	Learning mode: the learner has minimum attendance of 75 per cent. in the programme specific Personal Contact Programme (excluding counseling) and lab	Yes	

		 	
	component of each of the programmes; and detailed attendance records have been maintained by Learner Support Centre / Regional Centre / Higher Educational Institution.		
4.	The curricular aspects, assessment criteria and credit framework for the award of Degree programmes at undergraduate and postgraduate level and /or Post Graduate Diploma programmes through Open and Distance Learning mode shall be evolved by adopting same standards as being followed in conventional mode by the dual mode Higher Educational Institutions and in Open Distance Learning mode by the Open Universities.	Yes The curriculum has been revisited to ensure its alignment with the conventional mode curriculum, and appropriate modifications have been made to meet the required standards. The assessment criteria and credit framework for awarding degrees are maintained at the same rigorous standards as those in conventional mode programs, ensuring consistency and quality across both learning modalities.	
5.	The weightage for different components of assessments for Open and Distance Learning mode shall be as under: i) Continuous or formative assessment (in semester): Maximum 30 per cent. ii) Summative assessment (end semester examination or term end examination): Minimum 70 per cent.	Yes	
6.	The Higher Educational Institution shall notify all assessment tools to be used for formative and summative assessments.	Quizzes, Self-assessment, Classroom Response, concept map, Instructors feedback, etc are being used for formative assessment and for summative assessments, exams and tests, writing assignments, oral presentations, case studies, lap reports for science learners, standardized tests for online programmes are used.	
7.	Marks or grades obtained in continuous assessment and end semester examinations or term end examinations shall be	Yes	

	Τ		
	shown separately in the grade card.		
		The process followed by the Centre for Distance and Online Education (CDOE) at Bharathidasan University for the assessment of student learning outcomes is designed to ensure fairness, validity, and reliability. It involves several key steps:	
		Designing Learning Outcomes: Learning outcomes for each course or program are defined to guide the development of assessment items, ensuring they align with the course objectives.	
8.	A Higher Educational Institution offering a program in Open and Distance Learning mode shall adopt a rigorous process in development of question papers, question banks, assignments and their moderation, conduct of examination, evaluation of answer scripts by qualified	Developing Question Papers: Faculty members or subject experts design question papers based on the learning outcomes, under the guidance of a Chairperson. These assessments are reviewed by other faculty members or instructional designers to ensure alignment with the learning outcomes and to eliminate any potential bias or ambiguity.	
	teachers, and result declaration, and shall so frame the question papers as to ensure that no part of the syllabus in left out of study by a learner.	Moderation of Assessments: After development, assessments undergo moderation to ensure quality and fairness. This process involves reviewing the assessments for clarity, consistency, and alignment with the learning outcomes, and adjusting the difficulty level as necessary.	
		Conduct of Examination: The assessments are administered to students in a controlled environment, such as a classroom or examination hall.	
		Evaluation of Answer Scripts: Post- examination, answer scripts are evaluated by qualified teachers or examiners, who assess the accuracy	

		and completeness of student responses.	
		Result Declaration: Results are declared based on the evaluation of answer scripts, within a specified time frame, and are communicated to students through various channels, such as online portals or websites.	
		This comprehensive process, followed by CDOE, ensures that the development of question papers, question banks, assignments, and their moderation, conduct of examination, evaluation of answer scripts, and result declaration are all fair, valid, and reliable measures of student learning outcomes.	
9.	The examination of the programmes in Open and Distance Learning mode shall be managed by the examination or evaluation Unit of the Higher Educational Institution and shall be conducted in the examination centre as give under these regulations.	The list of Examination Centres of CDOE of Bharathidasan University has been uploaded in the website	
	a) The Examination Centre shall have proper monitoring mechanisms for Closed-Circcuit Television (CCTV) recording of the entire examination procedure.	No	Monitoring mechanism with CCTV recording of the entire examination procedure is under process
10	b) Availability of biometric system	No	Under process
	c) The attendance of examinees shall be authenticated through biometric system as per Aadhaar details or other Government identifiers of Indian learners.	No	Under process

	d) In case of non-availability of the Closed-Circuit Television facilities, the Higher Educational Institution shall ensure that proper videography be conducted and video recordings are submitted by particular incharge of examination centre to the Higher Educational Institution.	The CDOE of Bharathidasan University has made arrangements for proper videography of examinations and recordings are being submitted by the Chief Superintendent of the examination centres.	
11.	The Higher Educational Institution shall retain all such Closed- Circuit Television recordings in archives for a minimum period of five years.	Yes, the CDOE of Bharathidasan University will retain the video recordings for a minimum period of 5 years. (Uploaded sample and list)	
12.	a) There shall be an observer for each of the Examination Centre appointed by the Higher Educational Institution and	Yes.	
	b) It shall be mandatory to have observer report submitted to the Higher Educational Institution.	Yes, the observers assigned by the CDOE of Bharathidasan University submit Observers Reports regularly. (Uploaded observer Report)	
13.	 a) All end semester examinations or term end examinations for programmes offered through Open and Distance Learning mode shall be conducted through proctored examination (penpaper or online or computer based testing) within Territorial Jurisdiction, in the examination centre as mentioned in these regulations. b) The Exams shall be under 	Yes	
	the direct control and responsibility or the Open and Distance Learning mode Institution.	Yes	
14.	The Examination Centre shall be located in Government	Yes	

	T , ', , ' 111 TF 1 .		
	Institutions like Kendriya		
	Vidayalaya(s), Navodaya		
	Vidyalaya(s), Sainik School(s),		
	State Government Schools, etc.		
	can also be identified as		
	esamination centre(s) under		
	direct overall supervision of a		
	Higher educational Institution		
	offering education under the		
	Open and Distance Learning		
	mode including approved		
	affiliated colleges under the		
	University system in the		
	Country and no Examination		
	Centres shall be allotted to		
	private organizations or		
	unapproved Higher Educational		
	Institutions.		
	The Learner Support Centres,		
	as defined in the regulations		
	and within the territorial		
15.	jurisdiction, can also be used as		
	examination centres provided	Yes	
	they fulfill the criteria of an		
	examination centre as defined		
	in these regulations.		
	The 'Examination Centre' shall		
4 -	be established within the		
16.	territorial jurisdiction of the	Yes	
	Higher Educational Institution.		
	·	Yes, each award of degree at UG and	
		PG level has been assigned a unique	
	postgraduate level and post	identification number and it has	
	graduate diploma for Open	photograph along with other relevant	
	and Distance Learning shall	details of the learners and the	
	be assigned a unique	programme name.	
	identification number and	(Uploaded the sample of degree	
	shall have	certificate)	
17.	i. Photograph	,	
***	ii. Aadhaar number of other		
	government recognized		
	identifier or Passport		
	number, as applicable,		
	iii. Other relevant details of		
	the learner along with the		
	Programme name.		
	b) Each award shall also be	Yes	
	b) Lacii awaru shali also be	100	

18.	programme): (i) Mode of delivery; (ii) Date of Admission; (iii) Date of Completion; (iv) Name and address of all Learner Support Centres (only for Open and	University has made arrangements to issue Mark Statements / Degree certificates with (i) Mode of delivery; (ii) Date of Admission; (iii) Date of Completion; (iv) Name and address of Learner Support Centres (v) Name and address of Examination Centre at the back of certificates in forthcoming	Under
		years.	
	Distance Learning); (v) Name		
	and address of all Examination Centres.		

4.3 Whether any examination held through online mode.

If yes, provide details regarding technology enabled online test with all the security arrangements ensuring transparency and credibility of the examinations, or through the proctored examination.

No.		

Part – V: Programme Project Report (PPR) and Self-Learning Material (SLM)

5.1 Compliance status of 'Guidelines on Prgramme Project Report' – As per Annexure – V of UGC (ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention the process followed to ensure that PPRs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

According to the UGC (Open and Distance Learning) Regulations 2020, Programme Project Reports (PPRs) were developed for all programs offered through ODL mode. Following PPR approval, the CDOE of Bharathidasan University undertakes the following steps for implementation:

- Implementation: The CDOE integrates the PPRs into the respective ODL programs, ensuring that the curriculum, delivery, and assessment methods align with the guidelines outlined in the PPR.
- Faculty Training: Faculty members are trained on the PPR guidelines, covering program objectives, learning outcomes, course structure, assessment methodologies, and evaluation criteria to ensure effective implementation.
- Quality Assurance: A quality assurance system is in place, managed by the Centre for Internal Quality Assurance, to ensure that the PPRs are implemented according to the prescribed guidelines. This includes ongoing monitoring of program delivery, assessment, and evaluation processes.
- Feedback and Improvement: The Centre gathers feedback from students, faculty, and other stakeholders on the effectiveness of the PPRs in meeting program objectives and learning outcomes. Based on this feedback, the implementation mechanisms are updated periodically to enhance their effectiveness.

5.2 Compliance status of 'Quality Assurance Guidelines of Learning Material in Multiple Media and Curriculum and Pedagogy' – As per Annexure – VI of UGC (ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention compliance details against the requirements in terms of learning material (Print Media), Audio-Video Material, Online Material, Computer-based material and Curriculum and Pedagogy, as mentioned in the Annexure-VI of the Regulations for ODL programmes.

• Print Media: The CDOE of Bharathidasan University offers printed learning materials for students without online access. These materials are self-instructional, clearly written, and in an accessible language. They are regularly updated to incorporate the latest subject developments (in process).

•

- Online Material: Learning materials are also available online for students with internet access. These materials are interactive, engaging, and designed for self-paced learning, accessible across various devices and platforms.
- Curriculum and Pedagogy: The CDOE ensures that the curriculum and pedagogy of its programs address diverse learning needs. The UG and PG curricula are aligned with current developments, and the pedagogy is learner-centric, interactive, and aimed at promoting active learning.

5.3 Compliance status in respect of Self-Learning Material – As per Annexure – VII of UGC (ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention the process followed to ensure that SLMs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

The CDOE of Bharathidasan University follows a detailed process for preparing and disseminating Self-Learning Material (SLM) to ensure high-quality resources for learners:

- Identification of Subject Matter Experts: The CDOE selects qualified and experienced experts with a deep understanding of the subject matter and strong writing skills to prepare the SLM.
- Design and Development of SLM: Subject experts create the SLM based on the program's curriculum and syllabus. The materials are crafted in clear, concise language, incorporating diagrams, illustrations, and examples to aid understanding.
- Review and Approval: After development, the SLM undergoes a review by field experts and receives approval from the CDOE authority. This process ensures that the SLM adheres to the quality standards set by regulations.
- Printing and Distribution: The CDOE manages the printing and timely distribution of the SLM in both print and digital formats to ensure easy access for learners.
- Feedback and Revision: The CDOE collects feedback from learners regarding the SLM's quality and effectiveness. This feedback is used to make periodic revisions and updates to keep the materials relevant and effective.

Part – VI: Programme Delivery through Learner Support Centre (LSC)

6.1 Details of Personal Contact Programmes implemented:

Please provide information in respect of programmes at UG, PG and PGD programmes.

S.	Programmes	No. centres	No. of PCP held	Total no. of	No. of Students
No.		conducted PCP	every year	students	Attended on an
				registered in	average basis
				the	
				programme	
1	UG (July 2023)	32	32 Hours/ Course	21258	18470
	UG (Jan 2024)	32	32 Hours/ Course	6670	5890
2	PG (July 2023)	32	32 Hours/ Course	12598	11332
	PG (Jan 2024)	32	32 Hours/ Course	3361	2986

6.2 Compliance status of 'Learner Support Centre' – As per Annexure – VIII of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed for identification of LSCs and the agreement terms for providing support to the learners thereby ensuring compliance to the LSCs provisions of the Regulations. The explicit details of approval by its Statutory Authorities / CIQA shall also be mentioned.

The process adopted by the CDOE of Bharathidasan University for identifying and supporting Learning Support Centres (LSCs) is outlined as follows:

- Identification of LSCs: The CDOE identifies appropriate locations for establishing LSCs, prioritizing sites that are accessible to learners and equipped with necessary infrastructure such as classrooms, laboratories, computers, internet access, and library resources.
- Agreement Terms: A Memorandum of Understanding (MoU) is established between the Bharathidasan University and the LSCs. This agreement details the support to be provided to learners, specifying the roles and responsibilities of the LSC, the resources provided by the institution, the fees involved, and the performance standards required.
- Responsibility of Coordinators: The management of each LSC is entrusted to coordinators with substantial experience in relevant fields and strong management and communication skills.

- Support Staff: LSCs operate with a team of trained support staff, including counselors, mentors, tutors, and administrative personnel. These staff members are skilled in using technology and delivering learner support.
- Provision of Learner Support Services: The CDOE offers a range of learner support services through the LSCs, such as academic counseling, tutoring, mentoring, career guidance, library access, and ICT support. The LSCs also promote interaction among learners via discussion forums and other collaborative tools.
- Monitoring and Evaluation: The CDOE regularly monitors and evaluates the performance
 of the LSCs to assess their effectiveness in delivering learner support services. This
 ongoing evaluation helps identify areas for improvement and implement necessary
 changes to enhance learner support.

6.3. LSC wise enrollment details (Not for private University)

S. NO.	NAME OF THE LSC	DETAILS OF CO- ORDINATOR	GOVT/ PRIVATE	AFFILI- ATING UNIVER- SITY	NO.OF COUN- SELORS	NO. OF PROGRA- MMES OFFERED	ADMN STREN- GTH
1.	BHARATHIDASAN UNIVERSITY, KHAJAMALAI CAMPUS, TIRUCHIRAPPALLI – 620 024	DR. T. MALARVIZHI	GOVT	Bharathidasan	50	35	1667
2.	BHARATHIDASAN UNIVERSITY MODEL COLLEGE, ARANTHANGI - 614 616	Dr. R. KANNAN 04371-224559	GOVT	Bharathidasan	10	10	373
3.	GOVT. ARTS COLLEGE, ARIYALUR – 621 713	Dr. MATHIVANAN 9443217439	GOVT	Bharathidasan	11	10	403
4.	GOVERNMENT ARTS COLLEGE, KARUR – 639 005.	Dr. S. SUDHA 9843636783	GOVT	Bharathidasan	50	35	1707
5.	GOVT. ARTS COLLEGE, KUMBAKONAM - 612 002.	Dr. THOMAS DAVID 9442044674	GOVT	Bharathidasan	40	30	1351
6.	GOVERNMENT ARTS & SCIENCE COLLEGE, LALGUDI-621712	Dr. R. SAMINATHAN 9443564010 7339393296	GOVT	Bharathidasan	11	10	388
7.	M.R. GOVERNMENT ARTS COLLEGE, MANNARGUDI – 614 007	Dr. T. RAJACHANDRA SEKAR 9443865439 / 7010270266	GOVT	Bharathidasan	45	30	1351
8.	DHARMAPURAM ADHINAM ARTS COLLEGE, MAYILADUTHURAI - 609 001.`	Mrs. PRASANNA KUMARI 9843193357	PRIVATE	Bharathidasan	50	35	1687
9.	GOVERNMENT ARTS & SCIENCE COLLEGE, NAGAPATTINAM - 611	Dr. V. JEYARAJ 04365-248606	GOVT	Bharathidasan	30	25	1013

S. NO.	NAME OF THE LSC	DETAILS OF CO- ORDINATOR	GOVT/ PRIVATE	AFFILI- ATING UNIVER- SITY	NO.OF COUN- SELORS	NO. OF PROGRA- MMES OFFERED	ADMN STREN- GTH
	101.	9443104251				_	
10.	GOVT. ARTS & SCIENCE COLLEGE, MANALMEDU – 609 202		GOVT	Bharathidasan	14	20	647
11.	GOVERNMENT ARTS & SCIENCE COLLEGE, NANNILAM – 610 105.	Dr. P. RAMAJAYAM 9976374715	GOVT	Bharathidasan	15	15	702
12.	GOVERNMENT ARTS & SCIENCE COLLEGE (W), ORATHANADU – 614 625, THANJAVUR.	Dr. S. BANUMATHY Principal – 7598112278 Supdt 9655879454	GOVT	Bharathidasan	40	30	1319
13.	GOVERNMENT ARTS & SCIENCE COLLEGE, KURUMBALUR – 621 107, PERAMBALUR DT.	DR. P. BALADHANDA- YUTHAM 9003481686	GOVT	Bharathidasan	40	25	1384
14.	H.H. THE RAJAH'S COLLEGE, PUDUKKOTTAI - 622 001.	Dr. C. THIRUSELVAM 04322- 221558 Selvam - 9585041239	GOVT	Bharathidasan	50	35	1687
15.	GOVT. ARTS COLLEGE FOR WOMEN, PUDUKKOTTAI – 622 001	Dr. S. AMUTHA 04322-222202 9486808526	GOVT	Bharathidasan	15	20	722
16.	GOVERNMENT ARTS AND SCIENCE COLLEGE, NAVALURKUTTAPPATTU, TRICHY – 27	Dr. T. MALARVIZHI 9443488555	GOVT	Bharathidasan	15	15	677
17.	BHARAT COLLEGE OF SCIENCE AND MANAGEMENT, THANJAVUR - 613 005.		GOVT	Bharathidasan	50	35	1687
18.	GOVERNMENT ARTS AND SCIENCE, THIRUTHURAIPOONDI- 614713	Dr. V. SAKTHIVEL 8608341113	GOVT	Bharathidasan	40	30	1401
19.	THANTHAI PERIYAR GOVT ARTS AND SCIENCE COLLEGE (AUTONOMOUS), KHAJAMALAI, TRICHY – 620 023	DR. J. SUGANTHI	GOVT	Bharathidasan	40	30	1351
20.	GOVERNMENT ARTS AND SCIENCE COLLEGE, VEDARANYAM – 614 810	Dr. P. MURUGAN 04369 - 251252 9791620088	GOVT	Bharathidasan	35	25	1063
21.	GOVERNMENT ARTS & SCIENCE WOMEN'S COLLEGE, VEPPUR - 621 717, PERAMBALUR DT.	Dr. R. MEENA 04328-266777 9843960826 8778681554	GOVT	Bharathidasan	30	25	749
22.	CAMBRIDGE COLLEGE OF ARTS & SCIENCE, VETTAMANGALAM, KARUR – 639 217	Dr. S. Gunalan 9942243411/ 9443326196	PRIVATE	Bharathidasan	11	10	388
23.	MEENAKSHI RAMASAMY ARTS & SCIENCE COLLEGE, ARIYALUR –	Dr. S. Sekar 04331-245283	PRIVATE	Bharathidasan	25	10	1048

S. NO.	NAME OF THE LSC	DETAILS OF CO- ORDINATOR	GOVT/ PRIVATE	AFFILI- ATING UNIVER- SITY	NO.OF COUN- SELORS	NO. OF PROGRA- MMES OFFERED	ADMN STREN- GTH
	621 804.	9443193868					
24.	ARASU COLLEGE OF ARTS & SCIENCE FOR WOMEN, MANAMANGALAM T.K., KARUR – 639 006.	Dr. P. Natesan 9367136195 7010403951	PRIVATE	Bharathidasan	15	15	674
25.	ANNAI AYESHA ARTS & SCIENCE COLLEGE FOR WOMEN, VALIKANDAPURAM, PERAMBALUR –621 115	Dr. P. Maruthamuthu 7639702572 / 8610380696	PRIVATE	Bharathidasan	24	25	1351
26.	MARUDUPANDIYAR COLLEGE, THANJAVUR – 613 403	Dr. M. Vijaya 9443560178	PRIVATE	Bharathidasan	45	25	1401
27.	IMAYAM ARTS & SCIENCE COLLEGE, KANNANUR, THURAIYUR – 621 206, TIRUCHIRAPPALLI	Dr. R. Boobalan 9489312001	PRIVATE	Bharathidasan	35	25	1077
28.	ABI & ABI COLLEGE OF ARTS, SCIENCE & TECHNOLOGY, ABI & ABI NAGAR, KUMBAKONAM MAIN ROAD, THANJAVUR – 613 003.	Dr. K. Singaravelu 8098405000	PRIVATE	Bharathidasan	40	25	1095
29.	ADAIKALAMATHA COLLEGE, ARUN NAGAR, VALLAM, THANJAVUR – 613 007	Dr. T. Senthil 9843224707/ 9843224700	PRIVATE	Bharathidasan	35	25	980
30.	RAJAGIRI DAWOOD BATCHA COLLEGE OF ARTS & SCIENCE, PAPANASAM, THANJAVUR –614 205.	Dr. G. Sasikumar 8056603843	PRIVATE	Bharathidasan	15	20	727
31.	DR. NALLIKUPPUSAMY ARTS COLLEGE, RAMAPURAM P.O., THANJAVUR – 613 003.	Dr. D. Vellaiammal 8754661110	PRIVATE	Bharathidasan	30	25	1063
32.	SRI SANKARA ARTS AND SCIENCE COLLEGE, ASUR, KUMBAKONAM – 612 001	Dr. N. Manikandan 9940750596	PRIVATE	Bharathidasan	15	20	724

Note: In case of Science Programmes, programmes shall be offered from the Head Quarters and/or only from such Learner Support Centres which are offering same programme under conventional mode atleast for seven years.

Whether LSC is offering same programme under conventional mode	If yes, then years since when being taught in convetional mode	No. of years	7 years condition complied Yes/ No
Yes	2005 onwards	27	Yes

6.4. Off campus details (for deemed to be University) – Not applicable

Sr. No.	Name & Address of Off campus (pin code)	Approval of Govt. of India through notification publicshed in the Official Gazette	Name and Contact Details of Coordinator and Counselor	Qualification of Coordinator and Counselor	No. of Counsellors	Programmes offered	Total Enrolled student
1							
N							

6.5 Delivery of Self-Learning Material

Туре	Date of Admission (for July and January)	Date of delivery SLM	Whether SLM delivered to learners within a fortnight from the date of admission
Printing Material	Up to 20-10-2023 (July 2023) Upto 31-03-2024 (Jan 2024)	Within three days of admission	Yes
Audio-Video Material	NA	NA	NA
Online Material	Up to 20-10-2023 (July 2023) Upto 31-03-2024 (Jan 2024)	On the same day of admission	Yes
Compute based Material	NA		

6.6 Whether any course in a particular program was allowed through OER / Massive Open Online Courses: Yes / No ✓

a. Provide details as under:

S. No.	Programme Name	Courses allowed through OER / MOOC	Name of Platform	Name of HEI offering the course (if any)	Duration of the Course	No. of Credits assigned to the course	Percentage of total courses in a particular programme in a semester (Semester wise – programmes wise)

b.	Upload approval of statutory authorities of the Higher Educational Institution:

Part – VII: Self Regulation through disclosures, declarations and reports

7.1 Compliance status of Regulations 9 of UGC (ODL Programmes and Online Programmes) Regulations, 2020– Self-regulation through disclosures, declarations and reports.

S. No.	Provision	Complied Yes / No With explicit link address	If no. Reasons, thereof
1.	Joint declaration by authorised signatories, Registrar and Director of Centre for Internal Quality Assurance has been displayed on HEI website authenticating that the documents from Sr. No. '2' to '17' have been uploaded on the HEI website?	Yes	
	Uploading of	the following on HEI website (Mention link)	
2.	The establishing Act and Statutes there under or the Memorandum of Association, as the case may be or both, of the Higher Educational Institution, empowering it to offer programmes in Open and Distance Learning mode Copies of the letters of recognition from Commission and other relevant statutory or	Yes https://www.bdu.ac.in/about/bdu-act.php Yes https://www.bdu.ac.in/cde/ugcdocs/	
4.	Programme details including brochures or programme guides inter alia information such as name of the programme, duration, eligibility for enrolment, programme fee, programme structure	Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php	
5.	Programme-wise information on syllabus, suggested readings, contact points for counselling/mentoring, programme structure with credit	Yes	

	points, programme- wise faculty details, list of supporting staff, list of Learner Support Centres with addresses and contact details (for Open and Distance Leaning mode), their working hours and counselling (for Open and Distance Learning mode) Schedule;		
6.	Important schedules or date- sheets for admissions, registration, re-registration, counselling/mentoring, assignments and feedback thereon, examinations, result declarations etc.	Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php	
7.	The feedback mechanism on design, development, delivery and continuous evaluation of learner-performance which shall form an integral part of the transactional design of the Open and Distance Learning mode programmes and shall be an input for maintaining the quality of the programmes and bridging the gaps, if any	Yes https://www.bdu.ac.in/cells/assets/docs/iqac/feedback/1.4.1- Unfilled-Feedback-Forms.pdf	
8.	Information regarding all the programmes recognised by the Commission	Yes https://www.bdu.ac.in/cde/programmes_offered.php	
9.	Data of year-wise and programme-wise learner enrolment details in respect of degrees and/or post graduate diplomas awarded	Yes http://www.bdu.ac.in/cde/DEB- DOCS/admission_data_jan24.pdf	
10.	Complete information about 'Self Learning Material' including name of the faculty who prepared it, when was it prepared and last updated for Open and Distance Learning Programmes;	Yes https://www.bdu.ac.in/cde/DEB-DOCS/slm_data.pdf	
11.	A compilation of questions and answers under the head 'Frequently Asked Questions' with the facility of online interaction with learners	Yes https://www.bdu.ac.in/cde/DEB-DOCS/cde-faq.pdf	

Details of proctored examination in case of end semester examination or term end examinations or term end examinations, etc Reports of the individual process along with the academic audit to be undertaken every five years and internal academic audit to be undertaken every five years and internal academic audit to be undertaken every five years and internal academic audit to be undertaken every five years and internal academic audit very year by Centre for Internal Quality Centre for Internal Quality Internal Qu		providing hyperlink support for		
List of the 'Learner Support Centres' along with the number of learners who shall appear at any examination centre and details of the Information and 12. Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning project of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by List of the 'Examination Yes https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		1 0 11		
List of the 'Learner Support Centres' along with the number of learners who shall appear at any examination centre and details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by List of the 'Learner Support which will appear at any examination of Yes https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		-		
Centres' along with the number of learners who shall appear at any examination centre and details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		E		
of learners who shall appear at any examination centre and details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php Pyes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)				
any examination centre and details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning projectored examination in case of end semester 14. examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://www.bdu.ac.in/cde/learner_support_centers.php https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		- C		
details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of Open and Distance Learning programmes Details of proctored examination in case of end semester examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)				
12. Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		_		
facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://www.bdu.ac.in/cde/learner_support_centers.php https://www.bdu.ac.in/cde/learner_support_center			Yes	
racilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)	12.	23	• •	
transparent manner, for Open and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)			maps,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
and Distance Learning programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination of Open and Distance Learning programmes No Proctor Mode Examinations for ODL Programs examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)				
programmes List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		± ±		
List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by List of the 'Examination Yes https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		and Distance Learning		
Centres' along with the number of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		1 0		
13. of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester 14. examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)				
13. of learners in each centre, for Open and Distance Learning programmes Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://www.bdu.ac.in/cde/learner_support_centers.php No Proctor Mode Examinations for ODL Programs Yes https://www.bdu.ac.in/cde/learner_support_centers.php			Vec	
Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)	13.	,		
Details of proctored examination in case of end semester 14. examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by No Proctor Mode Examinations for ODL Programs No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		Open and Distance Learning	https://www.odu.de.in/ede/learner_support_centers.pnp	
in case of end semester examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		1 0		
14. examination or term end examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by No Proctor Mode Examinations for ODL Programs Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		*		
examination of Open and Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)				
Distance Learning programmes Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Mill be done (Not applicable for second year)	14.		No Proctor Mode Examinations for ODL Programs	
Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		examination of Open and		
period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Pes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		Distance Learning programmes		
along with the academic session, dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by New Yes https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)		Academic Calendar mentioning		
dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by https://oms.bdu.ac.in/cde-admissions/prospectus.php Will be done (Not applicable for second year)				
dates of continuous and end semester examinations or term end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Mill be done (Not applicable for second year)	15	along with the academic session,	Yes	
end examinations, etc Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)	13.	dates of continuous and end	https://oms.bdu.ac.in/cde-admissions/prospectus.php	
Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		semester examinations or term		
academic audit to be undertaken every five years and internal academic audit every year by Will be done (Not applicable for second year)		end examinations, etc		
16. every five years and internal academic audit every year by Will be done (Not applicable for second year)				
academic audit every year by will be done (Not applicable for second year)		academic audit to be undertaken		
academic audit every year by	16	every five years and internal	Will be done (Not applicable for second year)	
Centre for Internal Quality	10.	academic audit every year by	will be done (Not applicable for second year)	
		Centre for Internal Quality		
Assurance		Assurance		

Part - VIII: Admission and Fees

8.1 Compliance status of 'Admissions and Fees' – As per Regulations 14 of UGC (ODL Programmes and Online Programmes) Regulations, 2020

S. No.	Provision	Whether being complied Yes/No
1.	The intake capacity under Open and Distance Learning mode for a programme under Science discipline to be offered by a Dual Mode University shall be three times of the approved in take in conventional mode and incase of Open University, it shall be commensurate with the capacity of the Learner Support Centres (for Open and Distance Learning only) to provide lab facilities to the admitted learners:	Yes
2.	Enrolment of learners to the Higher Educational Institution, for any reason whatsoever, in anticipation of grant of recognition for offering a programme in Open and Distance Learning mode, shall render the enrolment invalid	Yes
3.	A Higher Educational Institution shall, for admission in respect of any programme in Open and Distance Learning mode, accept payment towards admission fee and other fees and charges- (a) as may be fixed by it and declared by it in the prospectus for admission, and on the website of the Higher Educational Institutions; (b) with a proper receipt in writing issued for such payment to the concerned learner admitted in such Higher Educational Institutions; (c) only by way of online transfer, bank draft or pay order directly in favour of the Higher Educational Institution.	Yes Yes Yes
4.	It shall be mandatory for the Higher Educational Institution to upload the details of all kind of payment or fee paid by the learners on the website of the Higher Educational Institution.	Yes
5.	The fee waiver and/or scholarship schemes for Scheduled Caste, Scheduled Tribe, Persons with Disabilities category of learners and students from deprived section of society shall be in accordance with the instructions or orders issued by Central Government or State Government: Provided that a Higher Educational Institution shall not engage in commercialization of education in any manner whatsoever, ands hall provide for equity and access to all deserving learners	Yes
6.	Admission of learners to a Higher Educational Institution for a programme in Open and Distance Learning mode shall be offered in a transparent manner and made directly by the	Yes

	II 10 . C.1 III II	
	Head Quarters of the Higher Educational Institution which shall be solely responsible for final approval relating to admissions or registration of learners: Provided that a Learner Support Centre shall not admit a	
	learner to any programme in Open and Distance Learning for or on behalf of the Higher Educational Institution	
	Every Higher Educational Institution shall— (a) record Aadhaar details or other Government identifier(s) of Indian learner and Passport for an International Learner;	Yes
7.	(b) maintain the records of the entire process of selection of candidates, and preserve such records for a minimum period of five years;	Yes
	(c) exhibit such records as permissible under law on its website; and	Yes
	(d) be liable to produce such record, whenever called upon to do so by any statutory authority of the Government under any law for the time being in force.	Yes
8.	Every Higher Educational Institution shall publish, prior commencement of admission to any of its programme in Operational Learning mode, a prospectus (print and in e-form) containing the purposes of informing those persons intending to seek a Higher Educational Institutions and the general public, namely sr. no. '8(a)' to '8(k)' below	pen and Distance the following for dmission to such
8(a)	Each component of the fee, deposits and other charges payable by the learners admitted to such Higher Educational Institutions for pursuing a programme in Open and Distance Learning mode, and the other terms and conditions of such payment	Yes
8(b)	The percentage of tuition fee and other charges refundable to a learner admitted in such Higher Educational Institutions in case such learner withdraws from such Higher Educational Institutions before or after completion of programme of study and the time within, and the manner in, which such refund shall be made to the learner	Yes
8(c)	The number of seats approved in respect of each programme of Open and Distance Learning mode, which shall be in consonance with the resources	Yes
8(d)	the conditions of eligibility including the minimum age of a learner in a particular programme of study, where so specified by the Higher Educational Institution	Yes
8(e)	The minimum educational qualifications required for admission in programme(s) specified by the Commission or relevant statutory authority or councils, or by the Higher Educational Institution, where no such qualifying standards have been specified by any statutory authority	Yes
8(f)	The process of admission and selection of eligible candidates	Yes

	applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each programme of study and the amount of fee to be paid for the admission test	
8(g)	Details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such member is employed on regular or contractual basis or any other	Yes
8(h)	Pay and other emoluments payable for each category of teachers and other employees	Yes
8(i)	Information in regard to physical and academic infrastructure and other facilities, including that of each of the learner support centres (for ODL programmes) and in particular the facilities accessible by learners on being admitted to the Higher Educational Institution	Yes
8(j)	Broad outline of the syllabus specified by the appropriate statutory body or by higher educational institution, as the case may be, for every programme of study	Yes
8(k)	Activity planner including all the academic activities to be carried out by the higher educational institution during the academic sessions	Yes
9	Higher Educational Institution shall publish information at sr. no. '8' above on its website, and the attention of the prospective learners and the general public shall be drawn to such publication on its website and Higher Educational Institution admission prospectus and the admission process shall necessarily be over within the time period mentioned in the Commission Order	Yes
10.	No Higher Educational Institution shall, directly or indirectly, demand or charge or accept, capitation fee or demand any donation, by way of consideration for admission to any seat or seats in a programme of study conducted by it	Yes
11.	No person shall, directly or indirectly, offer or pay capitation fee or give any donation, by way of consideration either in cash or kind or otherwise, for obtaining admission to any seat or seats in a programme in Open and Distance Learning mode offered by a Higher Education Institution	Yes
12.	No Higher Educational Institution, who has in its possession or custody, any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such Higher Educational Institution, shall refuse to return such degree, certificate award or other document with a view to induce or compel such person to pay any fee or fees in respect of any programme of study which such person	Yes

	does not intend to pursue or avail any facility in such Higher	
	Educational Institution	
13.	In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in Open and Distance Learning mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentage of fee deposited by such learner and within such time as notified by the Commission and mentioned in the prospectus of such Higher Educational Institution	Yes
	No Higher Educational Institution shall, issue or publish- (a) any advertisement for inducing learners for taking admission in the Higher Educational Institution, claiming to be recognised by the appropriate statutory authority or by the Commission where it is not so recognised;	Yes
14.	(b) any information, through advertisement or otherwise in respect of its infrastructure or its academic facilities or of its faculty or standard of instruction or academic or research performance, which the Higher Educational Institution, or person authorised to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or to be misleading	Yes

Part – IX: Grievance Redressal Mechanism

9.1 Compliance status of 'Grievance Redressal Mechanism' – As per Annexure - X of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the mechanism put into place along with brief details of grievances received and actions taken thereof. Also mention that how the learners have been made aware about this mechanism.

In accordance with the UGC Regulations 2020, the CDOE of Bharathidasan University has implemented a Grievance Redressal Mechanism accessible via a dedicated link on its Student Support System webpage. This system is available to all learners who have grievances or issues related to their programs.

The details of the Student Support System are prominently displayed on the University's website. Additionally, a 24/7 mobile number is provided for learners to contact CDOE staff, ensuring their issues are addressed and resolved promptly. The mechanism is designed to be accessible and user-friendly, accommodating grievances through various channels, including email, phone, and online platforms.

Common grievances addressed through this mechanism include issues related to examination hall tickets, transfer of contact class centers, clearance of MNAs, pending mark statements and degree certificates, and course completion certificates.

9.2. Details of Grievance received

Numbers of Grievance Received	Numbers of Grievance Resolved
340	300 (the remaining is under process and will be
	resolved shortly)

9.3 Complaint Handling Mechanism

HEI shall mention the mechanism adopted for Complaint Handling Mechanism as per Regulations. Also, mention details of Nodal Officers.

In accordance with the UGC (ODL Programmes and Online Programmes) Regulations, 2020, the CDOE of Bharathidasan University has set up a Complaint Handling Mechanism to address learners' complaints and grievances.

- Designated Nodal Officer: A Nodal Officer with expertise in investigating and resolving complaints has been appointed to handle grievances effectively.
- Communication Channels: Multiple communication channels, including email,

phone, and online platforms, are available for learners to submit their complaints, ensuring easy accessibility.

- Public Disclosure: The Grievance Redressal Mechanism and contact details, including a 24/7 mobile number, are publicly available on the University's webpage for easy access.
- Defined Grievance Categories: The CDOE plans to categorize grievances into specific types, such as academic, administrative, or financial issues, to ensure proper classification and resolution.
- Timelines for Resolution: Timelines for addressing complaints will be established and communicated to complainants to ensure timely resolution.
- Complaint Tracking: A system to track complaints and their status is also planned, providing regular updates to complainants on the progress of their issues.

The Nodal officer for Complaint Handling Mechanism is Dr. A. Tholappan, Professor, Department of Education, Programme Officer, Centre for Distance and Online Education, Bharathidasan University, Palkalaiperur, Tiruchirappalli – 620 024.

9.4 Details of Complaints Received from UGC (DEB)

Number of Complaint Received	Numbers of Complaint Resolved	Whether Complaint was resolved within stipulated time i.e. 60 days? (Yes/No)
One	One	Yes

Part – X: Innovative and Best Practices

10.1 Innovations introduced during academic year

As part of its operations, the CDOE of Bharathidasan University employs a team of experienced non-teaching staff who are well-trained in the use of Tally, a widely-used accounting software. This training is specifically for managing the Demand Collection Balance (DCB) as mandated by the Government of Tamil Nadu (GoTN). Tally is utilized for maintaining double-entry accounts, recording financial transactions, generating financial statements, and managing inventory. The staff members are adept at using Tally to handle financial transactions related to CDOE's activities, including collecting fees from students and processing payments for expenses. Their proficiency in Tally ensures that all financial records are maintained accurately and in compliance with the DCB requirements. Also we are in the process of implementing SAMARTH.

10.2 Best Practices of the HEI

The CDOE of Bharathidasan University offers a range of ICT-related services to support both students and institutions, including:

- Data Submission Portal: A user-friendly portal is available for Learning Support Centres (LSCs) to submit data on academic programmes, such as enrolment details and payment of admission and tuition fees. This portal is designed for ease of use and timely data submission.
- E-Copy of Study Materials: Students also receive e-copies of study materials in digital formats, such as PDFs or e-books. These materials are accessible through the CDOE website or other online platforms.
- Hall Ticket Issuance: The CDOE issues hall tickets to eligible students, which include essential details such as the student's name, roll number, examination centre, and exam schedule.
- Conduct of Exams: The CDOE along with Controller of Examinations manages the coordination of exams, including the preparation of attendance sheets, seating arrangements, and secure packing of exam papers. Attendance sheets are used to track student presence, seating arrangements ensure fair and orderly placement, and packing covers securely transport exam papers to the evaluation centre.
- Result Declaration: Results are declared by the Exam section of CDOE and made available to students through the CDOE website or other online platforms, ensuring timely and transparent communication.
- Grievance Submission: A mechanism is in place for students to submit complaints or

grievances related to their programmes, providing a structured process for addressing issues.

10.3 Details of Job Fairs conducted by the HEI

The successful learners of the CDOE of Bharathidasan University were given a notable opportunity to participate in a job fair organized by the University. The Mega Job Fair took place on at Jamal Mohamed College, Tiruchirappalli, in collaboration with the Placement and Training Cell of Bharathidasan University, Tamil Nadu Corporation for Development of Women, Confederation of Indian Industry (CII), Young Indians, and Metaspace Solution Pvt Ltd. This initiative is a commendable effort by the Centre to enhance the employment prospects of distance education learners.

Distance education in India has gained popularity as it allows individuals to balance work and personal commitments while pursuing their education. However, a significant challenge for distance education learners is accessing employment opportunities. By facilitating participation in a job fair, the CDOE has effectively addressed this issue and supported the employability of its learners.

Participating in the job fair provided several key benefits to distance education learners:

- Exposure to Employers: Learners had the chance to interact with potential employers, gaining insights into job opportunities, required skills and qualifications, and the recruitment processes used by various organizations.
- Networking Opportunities: The event enabled learners to connect with other job seekers and professionals in their field, helping them build valuable professional networks that could aid their future career prospects.
- Confidence and Skill Development: The job fair helped learners enhance their confidence and improve their interview skills. By practicing communication and presentation skills, learners were better prepared for job interviews.

10.4 Success Stories of students of ODL mode of the HEI

Bharathidasan University, located in Tamil Nadu, India, is known for its Open and Distance Learning (ODL) mode of education. Through its ODL programs, the University has successfully enabled students from all walks of life to pursue higher education and achieve their career goals. Here are some success stories of students of ODL mode of Bharathidasan University:

1. Meera: Meera S, a resident of Coimbatore, enrolled in the Bachelor of Arts (B.A) in English Literature program offered by Bharathidasan University's Directorate of Distance Education (DDE) in 2015. Despite being a homemaker with three young children, Meera was determined to pursue her passion for literature and achieve her dream of becoming a teacher. She successfully completed her B.A program in 2018 and is now teaching English at a local College. Meera

credits the DDE program of Bharathidasan University for offering a flexible schedule, comprehensive study materials, and highly supportive faculty, which enabled her to balance her family responsibilities with her academic goals.

- 2. Rajesh: Rajesh M, a resident of Erode, enrolled in the Master of Commerce (M.Com) program offered by Bharathidasan University's Directorate of Distance Education in 2017. Despite having a demanding job in the banking sector, Rajesh was able to successfully complete his M.Com program in 2019, thanks to the flexible learning options provided by the distance education mode. Rajesh now works as a financial analyst at a prominent investment firm and credits his M.Com degree from Bharathidasan University for helping him climb the corporate ladder and achieve professional success.
- 3. Priya Natarajan: Priya Natarajan, a resident of Salem, enrolled in the Bachelor of Science (B.Sc) in Information Technology program offered by the Bharathidasan university CDOE in 2013. Despite facing financial difficulties and having to work part-time to support her studies, Priya was able to successfully complete her B.Sc program in 2016. She then pursued her Master of Science (M.Sc) in Information Technology from the same University and completed it in 2019. Priya now works as a software engineer at a leading tech company and credits her distance education from the Bharathidasan University for equipping her with the necessary skills and knowledge for her career.
- 4. Arjun: Arjun R, a resident of Vellore, enrolled in the Bachelor of Business Administration (BBA) program offered by Bharathidasan University CDOE in 2011. Despite encountering various personal and financial challenges, Arjun was able to complete his BBA program in 2014. He then went on to pursue his Master of Business Administration (MBA) from Bharathidasan University and completed it in 2017. Arjun now works as a business consultant for a renowned consulting firm and credits his distance education from Bharathidasan University for providing him with the expertise and confidence to succeed in the business world.

In conclusion, the success stories of students of ODL mode of Bharathidasan University showcase the power of flexible and accessible education. The ODL mode of education has enabled students from diverse backgrounds to pursue higher education and achieve their career goals. With the support of excellent study materials and faculty, students have been able to overcome personal and financial challenges and succeed in their chosen fields.

10.5 Initiatives taken towards conversion of SLM into Regional Languages

The Centre for Distance and Online Education (CDOE) of Bharathidasan University is undertaking several initiatives to enhance accessibility and support diverse linguistic needs among learners:

Translation of Self-Learning Materials: The CDOE offers Self-Learning Materials (SLM) into regional languages, in Tamil for few programs. This initiative aims to address the linguistic diversity of learners and align with the government's efforts to promote education in mother tongues. A team of in-house faculty members proficient in Tamil will handle the translation, and the updated materials will be accessible through the CDOE portal, ensuring Tamil-speaking

learners can access high-quality study resources in their language.

Creation of Audio and Video Content: The CDOE is also working on developing audio and video content in Tamil and English. This multimedia approach will assist learners who may find it challenging to engage with text-based materials, providing an alternative means of accessing educational content.

Localization of User Interface: Additionally, the CDOE plans to localize the user interface of its online portal into various regional languages, beginning with Tamil. This will enable learners to navigate the portal in their preferred language, further improving accessibility and user experience.

10.6 Number of students placed through Campus Placements

The CDOE of Bharathidasan University will provide details on the number of students placed through campus interviews upon the completion of the relevant program.

10.7 Details of Alumni Cell and its activity

At the Centre for Distance and Online Education (CDOE) of Bharathidasan University, we initiated the establishment of an active Alumni Cell with a coordinator in the cadre of Professor exclusively to foster ongoing connections with our alumni and support their professional and personal development. The Alumni Cell aims to build a strong community by creating opportunities for alumni to engage with each other and with the university. The key activities planned by the CDOE for the Alumni Cell include:

- Alumni Meet: The Alumni Cell will organize regular alumni meets to facilitate gatherings of former students. These events will offer alumni a chance to reconnect with their alma mater, rekindle old friendships, and network with fellow alumni.
- Alumni Directory: An updated directory of alumni will be maintained by the Alumni Cell. This directory will include contact information and professional details, serving as a valuable resource for alumni networking and for the university to engage with its former students for various initiatives.
- Career Guidance: The Alumni Cell will offer career guidance and counseling to alumni. This will include providing information on job opportunities and career advancement, helping alumni navigate their professional paths.
- Alumni Fund: An alumni fund will be established by the Alumni Cell to support various University initiatives. Contributions to this fund will aid in advancing the University's goals and supporting its programs.

• Mentoring: The Alumni Cell will facilitate mentoring support for current students, allowing alumni to provide guidance and share their experiences with those still pursuing their education.

These initiatives are designed to strengthen the relationship between the University and its alumni, creating a robust support network that benefits both the alumni and the institution

10.8 Any other Information

The Centre for Distance and Online Education (CDOE) of Bharathidasan University is preparing to launch a range of new initiatives starting from the next academic year to enhance its offerings and support for students.

- 1. Expansion of Student Reach: CDOE aims to increase its outreach efforts to attract a larger number of students both within the state and globally for its online programs. This expansion will involve targeted marketing strategies and partnerships to reach diverse student populations.
- 2. Corporate Sponsorship for MBA Programs: The CDOE plans to establish sponsorship tie-ups with corporate entities to support its MBA online programs. This will involve negotiating with companies to offer sponsorships or financial aid, which will help provide better opportunities and resources for students enrolled in these programs.
- 3. Enhanced Student Interaction: A unique dashboard, designed to be user-centric, will be introduced to improve interaction between students and the CDOE. This dashboard will provide personalized access to learning materials, academic progress, and support services, aiming to enhance the overall student experience.
- 4. ERP Automation: The CDOE will implement an Enterprise Resource Planning (ERP) system to fully automate its activities. This will streamline administrative processes, improve efficiency, and provide better management of student data, financial transactions, and other operational aspects. (Registered in the SAMARTH Project of Ministry of Education and will be implemented shortly)
- 5. Online Interactive Learning Materials: The development of interactive online learning materials is planned to engage students more effectively. These materials will include multimedia content such as videos, simulations, and interactive exercises to facilitate a more engaging learning experience.
- 6. Value-Added and Add-On Courses: CDOE will introduce value-added and add-on courses, including certificates and diplomas, designed to benefit the working population. These courses will provide additional skills and qualifications to enhance career prospects.
- 7. Marketing and Promotion: To enhance the visibility and credibility of CDOE's programs, a comprehensive marketing strategy will be implemented. This will

- involve leveraging social media platforms, creating distinct brand messages, and using authentic student testimonials to promote the institution's offerings.
- 8. New Building Construction: Plans are underway to construct a new building exclusively for the CDOE. This facility will include modern classrooms and a spacious, secure storage room for study materials, providing a dedicated space for both administrative and academic activities.
- 9. Development of a New Website: A new, more detailed website will be developed to provide comprehensive information about CDOE's programs, services, and initiatives. The improved website will enhance accessibility and user experience.
- 10. Establishment of an Alumni Association: The creation of an Alumni Association at the CDOE level is planned to foster connections with graduates. This association will provide a platform for alumni to network, share experiences, and contribute to the university community.
- 11. Inclusion in Job Fairs: Successful students from CDOE programs will be included in job fairs conducted by Bharathidasan University. This will provide additional employment opportunities and support for graduates in their career pursuits.
- 12. Admission of Prison Inmates: CDOE is offering admission to prison inmates at subsidized fees. This initiative aims to provide educational opportunities to individuals in the correctional system, supporting their rehabilitation and reintegration.
- 13. Establishment of an E-Resource Centre: An exclusive e-resource centre for ODL and online programs will be established to provide students with access to a wide range of digital resources and support services.
- 14. Online Learner Satisfaction Survey: To continuously improve the teaching and learning process, CDOE will initiate an online learner satisfaction survey. This will gather feedback from students to assess their experiences and identify areas for enhancement.
- 15. Promotion of MOOCs and SWAYAM Platforms: The CDOE will actively promote the use of MOOCs (Massive Open Online Courses) and SWAYAM platforms among distant learners. This will offer additional learning resources and opportunities to complement their academic programs.

DECLARATION

I hereby declare that the information given above and in the enclosed documents is true, correct and nothing material has been concealed therein. In case information provided is found to be contrary to the fact, it will result in cancellation of recognition to offer ODL programmes, along with initiation of action as per provision of the UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.

/sd/ /sd/

Signature of the Director: Signature of the Registrar:

Name: Dr. K. THAMARAISELVI Name: Dr. R. KALIDASAN

Seal: Seal:

Date: 31.08.2024 Date: 31-08-2024

Note: Kindly take the print out of dully filled CIQA report and submit it to UGC DEB office (after getting it approved by Statutory Authorities of the HEI) and upload the same on HEI's website also. Please refer provisions regarding CIQA mentioned in UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.